INTERNATIONAL STUDENT ORIENTATION GUIDE
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WELCOME TO TAFE NSW ILLAWARRA

A MESSAGE FROM THE INSTITUTE DIRECTOR

It is my great pleasure to welcome you to TAFE NSW Illawarra. We are proud that you have chosen to study with us and we look forward to making your time with us both academically rewarding and personally satisfying.

TAFE NSW Illawarra offers you world class facilities, dedicated support staff, modern learning technology, extensive learning resources, and most importantly, professionally trained teachers who are highly skilled and recognised as experts in their respective fields.

We value diversity and welcome students from a wide range of backgrounds.

The quality of our staff and the achievements of our graduates have strengthened TAFE NSW Illawarra’s reputation as a leading provider of vocational education and training in the region. We are committed to quality delivery, customer service, flexibility and responsiveness.

Best wishes for success in your studies.

Belinda MacKinnon
Institute Director

KEY CONTACT INFORMATION

For support and guidance, you can contact us on one of the following numbers:

<table>
<thead>
<tr>
<th>International Business</th>
<th><a href="mailto:inter.illawarra@tafensw.edu.au">inter.illawarra@tafensw.edu.au</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>If ringing from overseas</td>
<td>+61 2 4222 2854</td>
</tr>
<tr>
<td>If ringing within Australia</td>
<td>02 4222 2854</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Manager International Business</th>
<th><a href="mailto:inter.illawarra@tafensw.edu.au">inter.illawarra@tafensw.edu.au</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>+61 2 4229 0131</td>
</tr>
<tr>
<td>Email</td>
<td>02 4229 0131</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>International Student Program Coordinator</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
</tr>
<tr>
<td>Email</td>
</tr>
</tbody>
</table>

Location: The International Student Office is located at TAFE NSW Wollongong (Block L, Ground Floor, Room 62). Monday - Friday from 9.00am to 1.00pm, and afternoons by appointment only.

COUNSELLING AND CAREER SERVICES

TAFE NSW Illawarra’s Counsellors understand the challenges international students can face. They are here to help you with exam stress, difficulties with study, personal problems, homesickness, or social and cultural adjustments.

Some of our counsellors can speak languages other than English. The service is free, confidential and provided by trained professionals. Drop in or make an appointment at the Counselling Unit.

| TAFE NSW Bega | Block A | 6492 9234 |
| TAFE NSW Cooma | Block A | 6452 0759 |
| TAFE NSW Goulburn | Block A | 4921 8864 |
| TAFE NSW Moss Vale | Block E | 4868 0162 |
| TAFE NSW Nowra | Block M | 4421 9832 |
| TAFE NSW Queanbeyan | Block A | 6299 1305 |
| TAFE NSW Shellharbour | Block C | 4295 2234 |
| TAFE NSW Wollongong | Building N | 4229 0537 |
| TAFE NSW Wollongong West | Building B | 4222 2855 |
| TAFE NSW Yallah | Block B | 4262 9913 |
3

**TAFE NSW ILLAWARRA SERVICES**

**HOW TO ACCESS STUDENT SUPPORT SERVICES AND STATE-OF-THE-ART FACILITIES**

Our services and campuses are designed to help you achieve your educational goals and make your time in Australia a rewarding and an enjoyable experience. This booklet provides you with the information you need to study at TAFE NSW Illawarra and you can also check our website for more information [www.tafeillawarra.edu.au/support-for-students](http://www.tafeillawarra.edu.au/support-for-students).

The different services you can access as an international student are:

1. **TAFE NSW ILLAWARRA TAFECARD**

   The TAFEcard is a compulsory form of identification for all students. To get your TAFEcard you’ll need to have your photo taken when you first enrol with TAFE NSW.

   It is very important that you carry your TAFEcard with you at all times when on campus. You will need it to use campus facilities and to prove your identity. You must report lost, stolen, damaged or destroyed cards immediately to Customer Service.

   **NOTE:** Please keep your TAFEcard as it can be re-activated if you decide to re-enrol with TAFE NSW.

2. **ITSA - ILLAWARRA TAFE STUDENT ASSOCIATION**

   The Illawarra TAFE Student Association (ITSA) role is to help you reach your potential by providing you with an environment that encourages your talents, skills and ability to learn.

   ITSA provides a range of services at Shellharbour, Wollongong and Wollongong West. Annual membership is provided to you free of charge by TAFE NSW Illawarra's Business and International Services. A card will be given to you on Orientation Day. For more information, visit [www.itsa.org.au](http://www.itsa.org.au).

   **Bookshops**

   ITSA Campus bookshops have a full range of course requirements such as textbooks, stationery, supplies and uniforms available at discount prices for ITSA members. Please refer to the ITSA BOOKSHOPS leaflet for further information, locations and contact telephone numbers.

   **Dry cleaning service (Wollongong only)**

   A dry cleaning service is available at the ITSA bookshop. It normally takes 24 hours to get your items back. Prices vary depending on the items. Please refer to the ITSA BOOKSHOPS leaflet for further information, locations and telephone numbers.

   **Food services**

   In need of a refreshment to help you through the day? ITSA food outlets sell a great range of hot food, sandwiches and main meals along with your essential hot and cold drinks. Food canteens are located at the Wollongong, Wollongong West, Shellharbour and Goulburn campuses. Pre-ordering is also available at all ITSA food outlets. For special orders or campus catering email ITSA at itsacatering@bigpond.com.

   **Resource Centre**

   If you need photocopying, printing or binding for your assignments, the Resource Centre can help.

   The Resource Centre can be found at TAFE NSW Wollongong.

   Here you will find:

   - paper and card supplies
   - ID photos
   - binding
   - laminating.

   For further information about the Resource Centre services, please call 4229 0595 or email itsaresource@bigpond.com.

3. **EAT AFFORDABLY AT OUR RENOWNED AWARD WINNING TRAINING RESTAURANTS**

   **TwentyTwenty Restaurant – Wollongong**

   This award winning training restaurant is located at TAFE NSW Wollongong in the V building. TwentyTwenty operates as a fully commercial restaurant, which is open to all students and the public. It is fully licensed and offers an a-la-carte menu with options for three courses. It seats up to 50 customers. Large groups/functions are welcome. All entrees are $8.50, mains are $18 and desserts are $6.

   The restaurant is open Tuesday and Wednesday evenings 6.30pm–9.30pm during term time. Bookings are important. Phone: 4229 0663 or email twentytwenty.restaurant@tafensw.edu.au

   **Café V - Wollongong**

   Café V offers contemporary café style food served in a relaxed environment.

   It's open Thursday and Friday lunchtime from 12pm to 1pm during term time and can seats up to 50 patrons. Other days may be available, call to confirm.

   Bookings are essential. Phone: 4229 0663 or email twentytwenty.restaurant@det.nsw.edu.au
The Argyle - Goulburn
Choose from an a-la-carte menu (one course and dessert). The restaurant can seat up to 30 patrons.
Bookings are essential. Phone: 4823 1800.

Destiny's Restaurant - Nowra
Destiny's restaurant operates each semester at TAFE NSW Nowra, offering a-la-carte and table menus on Tuesday and Wednesday evenings. The a-la-carte functions are a more intimate mode of dining where diners can make their selection from a three course menu with up to five choices in each course. Settings are restricted to eight persons per table.
Table d'hôte functions provide the opportunity to enjoy a three course menu for a set price per head. They are ideal for larger groups who want to socialise with the knowledge that everybody will receive their meals at a similar time. Bookings are essential. Phone: 4421 9829

For more information on the other TAFE NSW Illawarra's training restaurants across the region, visit our website www.tafeillawarra.edu.au/training-restaurants.

4. LEARNER PORTAL
You will receive information about how to register for student Learner Portal when you enrol. With student Learner Portal, you can:

- View your personal details
- Keep your contacts up to date
- Request a transcript of results
- View notifications and calendar information such as scheduled TAFE NSW final examinations.

For more information, visit www.tafensw.edu.au/eservices/

5. RECREATION CENTRE (WOLLONGONG ONLY)
The Recreation Centre offers exercise classes, weight lifting and gym equipment, and squash courts. The Centre also has barbecue areas. Phone 4229 6167.

International students can also use the sport facilities on other TAFE campuses that are not available at TAFE NSW Wollongong. These sporting facilities include clubs, fitness centres, sporting goods shops, aerobics, squash, tennis, self-defence, television and table tennis. Phone: 4229 6167.
6. LIBRARY SERVICES

The various libraries throughout TAFE NSW Illawarra have a large collection of books, periodicals, DVDs and information, providing relevant and current information to support your study needs. Our libraries also provide computer and internet access, photocopying and private group study rooms and assignment help. Professional friendly help is available to all students.

Please contact our library staff to attend one of our free library seminars introducing you to your campus information services.

<table>
<thead>
<tr>
<th>Campus Libraries</th>
<th>Hours During Semester</th>
<th>Hours During Vacation</th>
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</thead>
<tbody>
<tr>
<td>Wollongong</td>
<td>Monday-Thursday: 8.30am-8pm</td>
<td>Monday- Friday: (as advertised)</td>
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<tr>
<td>Located in Block A</td>
<td>Friday: 8.30am-5pm</td>
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<tr>
<td>Near the main entrance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phone Loans Desk: 4229 0464</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Information Desk: 4229 0517</td>
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| Wollongong West Campus       | Monday-Thursday: 8.45am-6pm | Monday- Friday: (as advertised) |
| Located in Building A        | Friday: 8.45am-4pm          |                      |
| Phone Loans Desk: 4222 2808  |                       |                      |

| Shellharbour Campus          | Mon, Tue: 8.45am-8pm       | Monday- Friday: (as advertised) |
| Located in Building A        | Wed: 8.45am-1.30pm         |                      |
| Phone Loans Desk: 4295 2201  | Thursday: 8.45am-6pm       |                      |
|                             | Friday: 8.45am-130pm       |                      |

7. FLEXIBLE DELIVERY CENTRES (FDC)

The FDC can support you with your study and assignments. FDC can provide individual tutoring and assistance with English, maths and science. Tutorials are available for enrolled students who need language, literacy and/or numeracy support or assignment and course study assistance. Skilled and qualified teachers provide face-to-face tutoring for students.

Students may enrol at any time and follow a program of study at their own pace.

NEED HELP?
Check with your teacher, or our friendly campus Customer Service staff on 1300 766 123, for available Learner Support Centres opening times
**IMPORTANT KEY DATES FOR 2017**

The following dates are important as an international student in 2017:

### ENGLISH LANGUAGE CLASSES

ELICOS (English Language Intensive Courses for Overseas Students) classes start every five weeks.

<table>
<thead>
<tr>
<th>Session</th>
<th>Dates</th>
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<tbody>
<tr>
<td>1</td>
<td>9 January – 3 February</td>
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<tr>
<td>2</td>
<td>6 February – 10 March</td>
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<td>3</td>
<td>13 March - 13 April</td>
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<tr>
<td>4</td>
<td>18 April - 19 May</td>
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<td>5</td>
<td>22 May - 23 June</td>
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<td>6</td>
<td>26 June – 28 July</td>
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<td>7</td>
<td>31 July - 1 September</td>
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<td>8</td>
<td>4 September - 6 October</td>
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<tr>
<td>9</td>
<td>9 October - 10 November</td>
</tr>
<tr>
<td>10</td>
<td>13 November - 15 December</td>
</tr>
</tbody>
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### ACADEMIC CALENDAR

**MAINSTREAM VOCATIONAL COURSES**

<table>
<thead>
<tr>
<th>Term</th>
<th>Dates</th>
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<tbody>
<tr>
<td>Semester 1 Term 1</td>
<td>Monday 30 January 2017 to Thursday 9 April 2017</td>
</tr>
<tr>
<td>Autumn student vacation</td>
<td>Monday 10 April 2017 to Sunday 23 April 2017</td>
</tr>
<tr>
<td>Semester 1 Term 2</td>
<td>Monday 24 April 2017 to Sunday 18 June 2017</td>
</tr>
<tr>
<td>Winter student vacation</td>
<td>Monday 26 June 2017 to Sunday 16 July 2017</td>
</tr>
<tr>
<td>Semester 2 Term 3</td>
<td>Monday 17 July 2017 to Sunday 24 September 2017</td>
</tr>
<tr>
<td>Spring student vacation</td>
<td>Monday 25 September 2017 to Monday 8 October 2017</td>
</tr>
<tr>
<td>Semester 2 Term 4</td>
<td>Tuesday 9 October 2017 to Sunday 3 December 2017</td>
</tr>
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</table>
**LEARNING IN AUSTRALIA**

**IMPORTANT INFORMATION AND USEFUL TOOLS**

You will find that teaching, learning and assessing methods in Australia are different from those in some other countries. In Australia, you are encouraged to take part in class discussions where you can express views - even if these are different from other students and your teachers.

However, please be aware of:

1. **PLAGIARISM**

   This is not acceptable at TAFE NSW Illawarra as this means copying directly from books or other reference sources without quoting where you got the information from. You need to express your ideas in your own words when writing. If copying text from somewhere else, you need to recognise this in your writing by using quotation marks and/or footnotes. Plagiarism is worse than bad grammar, so even if you lack confidence in your English expression, it’s better to use your own words than copy those of someone else.

2. **ASSESSMENT**

   Your teachers will let you know the assessment method for your subjects and which of your subjects will have a final exam. Final exams are held outside of normal class time.

   - **If you have a disability** which may affect your ability to complete an exam, or complete it in the required time, you need to contact your campus Disabilities Coordinator as soon as possible. A form called Application for Modification needs to be filled out and submitted eight weeks before the exam date.
   - **All examination answer papers must be written in English. If you need to use a TAFE NSW approved translation dictionary** then you need to get written permission from the specific Assistant Faculty Director for your course at least four weeks before the examination date. Applications can be obtained from Student Services.
   - You are responsible for checking notice boards for your examination dates and times. Room allocations will be shown on the notice boards just prior to the scheduled examination dates.
   - **If you have two examinations at the same time and date**, you will need to get an application from student administration. You will be supervised during breaks between the two examinations. Please bring refreshments as you won’t have access to the canteen during breaks.
   - **If you are unable to attend an exam**, you must get approval in writing from both your campus of enrolment and the campus where you wish to sit the examination. Approval will only be given where circumstances prevent you attending the campus of subject enrolment.

3. **COMPUTER USAGE**

   When using TAFE NSW Illawarra computers, you need to be aware of the following:

   - **All computer software (unless labelled “public domain”) is subject to the Australian copyright laws. It is important to remember that the copying of, or use of software without permission of the owner, is illegal.**
   - **TAFE NSW Illawarra supports Australian copyright laws and believes that copyrighted computer software is to be used only in agreement with the licensing conditions.**
   - **TAFE NSW Illawarra will not protect any student using illegal software on equipment owned by TAFE NSW Illawarra. Any student caught using illegal software will not be able to use the campus computers again.**

4. **EMAIL FACILITY**

   All students who have an email account may use this facility. Computers are available in the library, as well as in the international students’ tea room for the exclusive use for international students only.

5. **PHOTOCOPYING**

   A copyright owner can take legal action against a person who disobeys copyright. In the case of a published work (that is not artistic and is more than 10 pages) 10 percent of the total number of pages (or one chapter) is a reasonable portion to copy. More extensive copying may constitute fair dealing for the purpose of research or study. For any further queries or information please check with your librarian.

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60,000 students study in Wollongong, 12,000 of those are international students*
As an international student, you need to be aware of the following information relating to your visa conditions, as set by the Department of Immigration and Border Protection (DIBP).

**ATTENDANCE REQUIREMENTS**

**Attendance for Mainstream Vocational Students**
Constant attendance is required for mainstream vocational international students in order to pass all modules. You must comply with the course progress policy. If you do not make satisfactory academic progress you may not be allowed to re-enrol and the DIBP will be notified.

**Attendance for English Language Students**
English language students must attend a minimum of 80 percent of classes to meet your student visa regulations and also to qualify for a Certificate or Diploma.

**Q: WHAT HAPPENS IF I AM SICK?**
If you are sick and cannot attend class, you must go and see a doctor. You will need to get a medical certificate and give a copy to your teacher and the International Student Program Coordinator. This will be kept in your student file to cover your attendance requirements. Please keep the original for your own records.

**Q: WHAT HAPPENS IF I WISH TO TRANSFER?**
If you would like to transfer courses or even campuses, please contact TAFE NSW Illawarra’s Business and International Services team and your teacher straight away. There are rules that apply depending on the type of transfer you request.

**Q: HOW DO I RENEW MY VISA?**
If you need to renew your visa it may be possible to do this over the internet. Please check the Department of Immigration website for details (www.border.gov.au) or telephone 131 881.

**Q: WHAT IF I DON’T RESPECT MY VISA STUDY REQUIREMENTS?**
If you violate your student visa conditions, this can result in the following:

- You can be prevented from undertaking another course.
- You can be prevented from renewing your visas.
- You can be deported from Australia.
If you are not happy or disagree with your learning progress and/or campus services then you can raise a grievance.

You will need to discuss your grievance, which will be confidential.

Follow each of the steps below until you are satisfied your grievance/complaint has been solved.

1. Talk to your teacher

   If you are still not happy with the result

2. Talk to your head teacher

   If you are still not happy with the result

3. Talk to a TAFE NSW Counsellor
   (details on page 2)

   If you are still not happy with the result

4. Talk to the Manager International Business or the International Student Program Coordinator
   Phone: 4222 2854 or 4229 0131

   If you are still not happy with the result

5. Talk to the relevant Faculty Director

   If you are still not happy with the result

6. Talk to the TAFE NSW Illawarra Institute Director
   Directorate Unit, Wollongong West
   Phone: 4229 0904

7. If you are still not happy and your complaint is very serious...

You can have a support person with you at any time throughout the procedure

A. Contact Department of Immigration and Border Protection
   Phone: 131 881 www.border.gov.au

B. Contact NSW Department of Fair Trading
   Phone: 133220 via Service NSW
   90 Crown Street Wollongong

C. Contact the Australian Skills Quality Authority (ASQA)
   www.asqa.gov.au
   or the NSW Ombudsman Office
   Phone: 02 9286 1000 www.ombo.nsw.gov.au
**PROTECTION FOR INTERNATIONAL STUDENTS**

As an international student on a student visa, you must study with an education provider and a course that can be found on the Commonwealth Register of Institutions and Courses for Overseas Students (CRICOS) at [http://cricos.deewr.gov.au/](http://cricos.deewr.gov.au/).

CRICOS registration guarantees that your course and your education provider where you study meet the high standards necessary for international students. Please check carefully that the details of your course, including its location, match the information on CRICOS. TAFE NSW’s CRICOS number is 00591E.

**YOUR RESPONSIBILITIES AS AN INTERNATIONAL STUDENT**

As an international student on a visa, you must make sure you:

- meet your student visa conditions
- maintain your Overseas Student Health Cover (OSHC) whilst you are in Australia
- meet the terms of the written agreement with your provider
- inform your provider if you change your contact details
- maintain satisfactory course progress and attendance
- follow your provider’s attendance policy.

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**AUSTRALIAN NATIONAL CODE 2007**

As an international student, you need to be aware of your legal rights and responsibilities and the Australian laws, which are there to protect you.

The Australian Government wants international students in Australia to have a safe, enjoyable and rewarding place to study. Australia’s laws promote quality education and consumer protection for international students. These laws are known as the Education Services for Overseas (ESOS) framework and they include the Education Services for Overseas the ESOS Act 2000 and the National Code 2007.


**THE NATIONAL CODE 2007 STANDARDS APPLY TO ALL STUDENTS FROM 1 JULY 2007**

For all students enrolling and commencing their studies since 1 July 2007, all of the standards, including the pre-enrolment standards of the National Code 2007, will apply.

The standards 6 to 15 are the ones dealing with care and services for overseas students, students as consumers, the student visa programme, and staff, educational resources and premises.

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**KNOW YOUR RIGHTS & RESPONSIBILITIES**

**OVER 80 nationalities call Wollongong home**

*Exceptional welcome for all*
YOUR RIGHTS AS AN INTERNATIONAL STUDENT

The ESOS framework protects your rights. This includes;

- Your right to receive, before enrolling, current and accurate information about the courses, fees, modes of study and other information from your provider and your provider’s agent.
- Your right to sign a written agreement with your provider before or as you pay fees, setting out the services to be provided, fees payable and information about refunds of course money. You should keep a copy of your written agreement.
- Your right to get the education you paid for. The ESOS framework includes consumer protection that will allow you to receive a refund or to be placed in another course if your provider is unable to teach your course.
- Your right to know:
  - how to use your provider’s student support services;
  - who the contact officer or officers are for overseas students;
  - if you can apply for course credit;
  - when your enrolment can be deferred, suspended or cancelled;
  - what your provider’s requirements are for satisfactory progress in the courses you study;
  - if attendance will be monitored for those courses;
  - what will happen if you want to change providers; and
  - how to use your provider’s complaints and appeals process.

If you have any questions about your rights and responsibilities, contact TAFE NSW Illawarra’s International Business team and we will be happy to provide you with answers.

<table>
<thead>
<tr>
<th>Who?</th>
<th>Why?</th>
<th>How?</th>
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</thead>
<tbody>
<tr>
<td>Your provider – TAFE NSW Illawarra</td>
<td>For policies and procedures that affect you</td>
<td>Speak with TAFE NSW Illawarra or go to our website tafeillawarra.edu.au</td>
</tr>
<tr>
<td>Australian Skills Quality Authority (ASQA)</td>
<td>For your rights and responsibilities</td>
<td><a href="http://www.asqa.gov.au">www.asqa.gov.au</a></td>
</tr>
<tr>
<td>Department of Immigration and Border Protection</td>
<td>For visa matters</td>
<td>Phone 131 881 in Australia or visit <a href="http://www.border.gov.au">www.border.gov.au</a> Contact the office in your country</td>
</tr>
</tbody>
</table>

HARASSMENT

It is against the law to be discriminated against, or harassed on any of the following grounds:

- sex
- homosexuality
- race (which includes colour, nationality, ethnic or national origin)
- religion
- physical/intellectual impairment
- marital status
- psychiatric/physical/intellectual disability
- pregnancy

Here are some suggestions as to what you can do if you are being harassed:

- Let the offender know that the behaviour is offensive and unacceptable (it may be a good idea to have another person with you when you do this).
- Speak to the Harassment Officer on your campus as soon as possible. Administration at the campus Customer Service Centre will give you the name and phone number of the person to contact. If for some reason there isn’t an Harassment Officer on your campus, you can also take action through the appropriate person from the following list:
  - Manager International Business
  - TAFE NSW Illawarra Counsellors
- Keep a written record of the incidents (including the names of any witnesses).
- Lodge a complaint through the Institute’s complaint procedure (which you can do through the Harassment Officer).
- Contact the students’ union representative.
- Lodge a complaint with the Anti-Discrimination Board.

Wollongong has THE LARGEST Buddhist Temple in the Southern Hemisphere®
HEALTH COVER FOR INTERNATIONAL STUDENTS

It is a government policy that all international students be covered by the Overseas Student Health Cover (OSHC) throughout the length of their student visa.

A health membership card will be given to you approximately four weeks after you register with an OSHC provider.

Procedures to activate your membership will vary depending on your health cover provider.

If you are a Medibank OSHC member, the procedure to activate your membership is as follows:

Once you have arrived in Australia you need to activate your OSHC membership by ringing 134 148, or go online:

- Step 1 - Go to medibankoshc.com.au
- Step 2 - Select “Activate your membership”
- Step 3 - Provide the requested details. It is a good idea to have your passport ready.

After this is done your membership card will be sent to you. You’ll also be able to get a copy of your digital membership card straight away through Online Member Services at the above website.

HEALTH & SAFETY IN AUSTRALIA

As an international student, it is important that you know where you can get medical treatment and where you can buy any medication supplies that you need.

EMERGENCY TREATMENT – CALL 000

Call this number for an ambulance or if you need to go to the casualty section of any hospital. You do not need an appointment, but you may have to wait a while (the most serious problems are dealt with first).

The nearest hospitals are:

- Wollongong Hospital,
  Crown Street, Wollongong
  (02) 4222 6000

- Shellharbour Hospital,
  Madigan Boulevard, Shellharbour
  (02) 4295 2500

- Goulburn Base Hospital,
  130 Goldsmith Street, Goulburn
  (02) 4827 3111

If you are unable to go to a hospital during the evening, you can phone for the RADIO DOCTOR on phone number, 4228 5522 (Wollongong and Shellharbour - the doctor is available from 7pm until 6am), or Goulburn After Hours program Health Direct on 1800 022 222 for 24 hour health advice. This is not a free service and you will have to pay a fee at the time of the consultation.

NON-EMERGENCY TREATMENT

If you need medical attention but it’s not an emergency ring a doctor and make an appointment. You can get the phone number and address of doctors by looking up “medical practitioners” in the yellow pages of the telephone book or in your favourite online search engine.

CHEMISTS/PHARMACIES

Most chemists are open from 9am - 6pm. If you need a chemist urgently, the chemist near Wollongong Hospital (Crown Street) in Wollongong is open seven days a week. Hospital Hill Pharmacy is at 336-340 Crown Street, Wollongong. Phone: 4229 5868

DANGEROUS ANIMALS

In Australia there are a few dangerous animals, snakes and insects. If you feel you have been bitten then you should go to hospital immediately. A pressure bandage is recommended for anyone bitten by a venomous snake.

This involves firmly bandaging the area of the body involved, such as the arm or leg, and keeping the person calm and still until medical help arrives. If possible, mark the site of the bite on the bandage with a pen.

In an emergency the phone number for Police, Ambulance or Fire Department is: 000

If in any doubt, call triple zero (000) for an ambulance.
As an international student you need to be aware of the different types of accommodation there are and what the rental costs are. The cost of living in Wollongong is a lot lower than in many other cities in Australia.

First of all you need to find the right kind of accommodation for you.

**STUDENT ACCOMMODATION**

TAFE NSW Illawarra has partnered with the University of Wollongong (UOW) to offer international students of TAFE NSW Illawarra ‘student residential accommodation’ in a variety of accommodation settings.

For further details please visit UOW Accommodation Services website: [www.uow.edu.au/accommodation/](http://www.uow.edu.au/accommodation/)

Direct application can be made via:

UOW Accommodation Services
Student Central
Building 17
University of Wollongong NSW 2522

T: 61 2 4221 5467
F: 61 2 4221 3797
Email: accom-services@uow.edu.au
Facebook: [www.facebook.com/UOWliving](http://www.facebook.com/UOWliving)

**HOMESTAY**

With homestay, you will live with a family in their home. Homestay can be a good option for younger students as you will have all the comforts of an established home, often with meals and cleaning included.

Families offering homestay accommodation to international students are thoroughly screened to ensure they can provide a suitable living environment for students. Contact the International Business team on 4229 0131 for more information on Homestay options.

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**RENTAL**

You can rent or ‘lease’ a property by yourself or with friends. This can be done through a real estate agent or privately. Most housing contracts have a six-month lease. To search for rental properties please see [www.realestate.com.au/rent](http://www.realestate.com.au/rent). When you find housing, you will have to pay for the following:

**BOND**

When renting a property you will need to pay a security deposit or ‘bond’ (which is usually four weeks rent). The bond is held to repair any damage that you, your housemates or house guests cause to the property while renting. Some, or all, of this amount may be refunded to you once your tenancy agreement has terminated.

If you leave the flat in good condition you will get your refund back.

**LEASE FEES**

These are the charges for making the lease which you sign, rent in advance (and it is also usually four weeks).

**ELECTRICITY AND GAS**

Contact local energy providers to establish an electricity account or gas account such as Endeavour Energy or AGL.

For more information in relation to setting up an electricity or gas connection phone NSW Fair Trading on 133 220.

For more information on your rights and obligations when renting in Australia you should visit the relevant government Fair Trading agency.

**LEGAL PROTECTION**

You have certain responsibilities to meet when it comes to paying accommodation expenses on time, cleaning and maintenance. You also have the right by law to feel secure in your property, maintained with working facilities.

If there are any problems with your accommodation, talk to your agent or landlord (if renting), or the TAFE NSW Illawarra International Business Coordinator about your homestay.

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**AU$340**

is the average weekly rent for a two bedroom apartment in Wollongong*
STUDY YOUR WORKPLACE RIGHTS!

Like many international students, you may get a part-time or casual job to help pay your living expenses while you study in Australia. It is important that you know your rights in the workplace.

Most Australian workplaces are governed by a system created by the Fair Work Act 2009.

The Fair Work Ombudsman helps employees, employers, contractors and the community to understand and comply with the new system. All people working in Australia have basic rights and protections in the workplace, including minimum pay and conditions. The Fair Work Ombudsman makes sure that these rights are protected and enforced fairly under Australia’s workplace laws.

- Fair Work Online: www.fairwork.gov.au
- Fair Work Infoline: 13 13 94
- Need language help? Contact the Translating and Interpreting Service (TIS) on 13 14 50

Fair Work Ombudsman has a webpage dedicated to International Students: https://www.fairwork.gov.au/how-we-will-help/templates-and-guides/fact-sheets/rights-and-obligations/international-students, so go and check it to know your rights!

In New South Wales (NSW), the NSW Office of Industrial Relations (OIR) also produces a wide range of resources designed to help young people and those from culturally and linguistically diverse communities understand their rights, entitlements and responsibilities at work. The OIR now has new and updated information available in print and electronic formats to highlight the changes and their impact on workers in NSW. For further information, please visit the Young People at Work website: www.youngpeopleatwork.nsw.gov.au.

IMPORTANT INFORMATION FOR WORKING INTERNATIONAL STUDENTS

1. YOUR WORKING HOURS REQUIREMENTS

As an international student, you are generally allowed to work a maximum of 40 hours per fortnight (every two weeks on a casual basis) during each semester of classes. You should check your visa conditions first. You can work full-time during holidays.

2. YOU WILL NEED A TAX FILE NUMBER (TFN)

A tax file number (TFN) is a unique number given to each person and organisations to help the Tax Office manage your tax and other Australian Government systems. It is a very important form of identification in Australia, which is for life so you must keep your number safe. If you want to work, you need a TFN. A TFN will help you:

- lodge a tax return
- ask the Tax Office about your tax affairs
- start or change jobs
- limit the amount of tax you pay on interest or dividends earned if you have savings accounts or investments that earn income

You can apply for a TFN online after you arrive in Australia if you have a:

- visa that allows work rights
- visa that allows permanent migration
- valid overseas student visa, or
- valid visa to stay in Australia indefinitely

In order to apply, please complete the online individual tax file number (TFN) registration, visit the Tax Office website at www.ato.gov.au or call 13 28 61 between 8am and 6pm, Monday to Friday.
WHAT YOU NEED TO KNOW TO HAVE A GOOD TIME

1. WANT TO HAVE FUN? KNOW AUSTRALIAN ALCOHOL LAWS

There are a range of laws relating to the production, distribution, sale and consumption of alcohol within Australia. The sale and supply of alcohol to people under the age of 18 years is banned throughout Australia.

The ability to sell alcohol is restricted to licensed premises. Licensed premises are further restricted in relation to the times they can serve alcohol, dress and behaviour standards of their customers and the availability of meals. The consumption of alcohol in a variety of public places is also forbidden.

Participating in alcohol induced types of behaviours places people at risk of arrest and criminal conviction.

Police Assistant line - 131 444

2. WANT TO ENJOY A SWIM? LEARN ABOUT BEACH SAFETY

There are many beautiful beaches in Australia, however please do not swim or surf at an unpatrolled beach. At a patrolled beach, it is always important to swim between the flags. It is also important to remember that:

- If you get into difficulties while swimming wave one arm to attract a lifesaver’s attention.
- If you hear an alarm, leave the water immediately as a shark may be in the area.
- Do not walk on the rocks close to the ocean People have been washed off rocks and drowned.
- Always keep your eyes on what the ocean and the waves are doing.

3. WANT IT TO BE EASIER? DISCOVER AUSTRALIAN EVERYDAY LIFE SERVICES

SIM cards and mobile phones

You can buy a cheap SIM when you arrive in Australia that can easily be inserted into your current phone.

There are many phone carriers that offer short term contracts or commitment-free prepaid plans that you can top up whenever you’re out of credit. It is recommended that you read any mobile phone contract carefully and ensure you fully understand the rules and commitments before signing.

You can also purchase pre-paid international calling cards, so you don’t receive a big surprise bill!

The biggest providers in Australia are: Telstra, Optus, Vodafone and Virgin Mobile.

Banks

Most banks are open:
- Monday to Thursday 9.30am - 4pm
- Friday 9.30am - 5pm
- Saturday & Sunday Closed

To open an account go to the information desk and ask to open a savings account. Once you have an account you can deposit or withdraw money at any branch of that bank. Most banks also have automatic machines which you can use anytime (but first you need to get a special card from your bank). Different banks charge different fees – please check them out first.

Shopping

Most shops opening hours are:
- Monday, Tuesday, Wednesday & Friday 9am - 5.30pm
- Thursday - Late night shopping 9am - 9pm
- Saturday 9am - 4pm
- Sunday 10am - 4pm

Large food shops such as Woolworth’s, Coles, etc are generally opened longer hours (8am-8pm or 10pm). Some Kmart’s are even open 24 hours!

Post Office

Most Post Offices in NSW are open from 9am – 5pm Monday – Friday.

Letters within Australia cost $1 (up to 10 grams) to post. You can buy a padded post bag or a cardboard box to send parcels.

There is no Post Office on TAFE NSW Illawarra campuses. The nearest Post Offices in Wollongong are in Gwynneville (Gipps Street) and Wollongong (Crown Street). In Goulburn the Post Office is located in Auburn Street. You can buy stamps at all the campus’s book shops.

Public phones

Local calls (Wollongong and the Illawarra with area code 42) and international calls can be made from telephones displaying ISD signs or home phones specially connected. The local phone directory (white pages) supplies all the required information. International phone cards are available. You can now get a phone card for $5 or more. A $5 card entitles you to make $5 worth of phone calls. When this runs out you simply buy a new one. Phone cards are also available at the campus bookshops.

Newspapers

Newspapers are important for your study and conversation. The best day to look for accommodation, jobs, second hand furniture, bikes etc is in the Saturday editions.

The local paper in Wollongong is called the Illawarra Mercury. The main local papers in Goulburn are the Goulburn Post and the Southern Highlands News.

The quality daily papers covering NSW and Australian issues are The Sydney Morning Herald, The Financial Review and The Australian.
GETTING AROUND IN NSW

PUBLIC TRANSPORT IN NSW

As an international student you can access the following types of transport in NSW, please read the Illawarra Guide – a Guide to Public Transport which provides maps, timetables and bus routes and/or visit Transport NSW website www.131500.com.au

1. TO TRAVEL TO AND IN SYDNEY

Opal card
Opal is the new and convenient way of paying for public and private transport within the Opal network. The Opal card is a free smartcard ticket that you keep and reuse.

You only need to get an Opal card once, and then you add value onto the card to pay for travel on all modes of public transport, which includes trains, ferries and buses. For more info visit www.opal.com.au or ask at train stations.

2. TO TRAVEL IN REGIONAL NSW – TRAINLINK

International students benefit from discounted tickets for CountryLink train tickets. As an international student, you have access to a 15 per cent discount on CountryLink services and if you hold an International Student Identity Card (ISIC) or an International Identity Card, you are entitled to a half-price adult fare.

Please note that the tickets are not "open dated" and they will commence from the selected start date on the form http://www.nswtrainlink.info/book/concessions.

PUBLIC TRANSPORT IN THE ILLAWARRA

1. FREE SHUTTLE BUS IN WOLLONGONG

An excellent way to travel around Wollongong is to use the free GONG shuttle bus that operates seven days a week and displays the route number 55. It runs from 7am to 6pm Monday to Friday every 10 minutes, and every 20 minutes from 6pm to 10pm. On the weekend it runs every 20 minutes from 8am to 6pm. A copy of the route can be found in your orientation package.

To travel between Wollongong City and TAFE NSW Wollongong catch the FREE shuttle bus. Timetables are available from the bus driver or on the website www.premierillawarra.com.au/shuttle.

2. TAXIS

To book a taxi, you can call 131 008 anywhere in Australia.

When you catch a taxi and arrive at your destination you are required to pay the metered fare plus any booking fee, tolls or airport charges.

If you have any suggestions, compliments or complaints about your driver or your taxi trip, you can call the Taxi Customer Feedback Management System on 1800 648 478. You will need the taxi’s number plate, or the driver’s number, the taxi network, and the time and date of your journey.

3. BUSES IN WOLLONGONG

Bus zone signs at the stops are clearly marked with a different colour to help residents in Wollongong:

- People travelling to the northern suburbs from the city centre now catch their bus from Blue bus stops located on the western side of Keira Street and at the top of McCabe Park on Burelli Street.
- Those travelling from the northern suburbs into the city centre will hop off at conveniently located Green bus stops on Keira Street (Wollongong Central) and Burelli Street (in front of the cinemas).
- Red bus stops will cater for people heading to the western and southern suburbs, including Mt Keira, Figtree, Unanderra and Dapto. These stops are located on west Crown Street (in front of the Commonwealth Bank) and Burelli Street (opposite the cinemas).
- People travelling into the city centre from these suburbs will be dropped off at Orange bus stops, located on west Crown Street (near Crown Lane) and Burelli Street (opposite MacCabe Park).
GETTING AROUND IN NSW

4. TRAINS

Train timetables are available at all railway stations or www.cityrail.com.au.

Train stations

TAFE NSW Wollongong - The station nearest to the campus is North Wollongong. If you walk from the station do not try to cross the freeway, use the overhead bridges.

TAFE NSW Wollongong West - West Wollongong campus is only a 200 metre walk from Wollongong Railway Station.

TAFE NSW Shellharbour - The nearest station to the campus is at Oak Flats (on the Kiama line). You would then need to catch a bus from the railway station to the campus. Check bus and train timetables.

TAFE NSW Goulburn - There is a 20 minute walk to the train station or there is a bus that travels from Clinton Street and Decon Street and will deliver you to Addison Street. From there it is a two minute walk to the train station.

1 HOUR drive to Sydney Airport from Wollongong*
DAY AND NIGHT LIFE

When settling in Wollongong, you will be surprised how much there is available for you to see and do, and more importantly how easily accessible everything is. Go online and check http://visitwollongong.com.au for more information.

Situated just one hour’s drive south of Sydney’s International Airport, Wollongong is truly amazing stretching out over 30 km with breathtaking coastline, pristine beaches, rich bushland and rainforest as well as the impressive escarpment.

The total road distance to Wollongong from the centre of the following cities is as follows:

- Sydney: 84.5 km
- Nowra: 77.6 km
- Canberra: 242.6 km
- Bateman’s Bay: 195.6 km
- Melbourne: 835.5 km

THINGS TO DO

MAKE THE MOST OF THE ILLAWARRA’S UNIQUE SURROUNDINGS

1. BEACHES

The Wollongong coastline offers 17 sparkling surf beaches that are guarded from September to April. All beaches are walking distance from shops, hotels and cafes. Wollongong’s superb, golden beaches are excellent for activities and enjoyment, including swimming and surfing. The beaches also attract many visitors during the summer months when local and national swimming clubs compete in carnivals. Surfing is another popular pastime with many beaches having top surfing conditions year round. Scuba diving, spear fishing and snorkelling are also very common. Lake Illawarra is ideal for fishing, sailing, windsurfing, paddle boarding and water-skiing. For more information, visit http://www.wollongong.nsw.gov.au/facilities/beachespools/Pages/beaches

<table>
<thead>
<tr>
<th>Patrolled Beaches from North to South</th>
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</thead>
<tbody>
<tr>
<td>Stanwell Park</td>
</tr>
<tr>
<td>Coalcliff</td>
</tr>
<tr>
<td>Scarborough</td>
</tr>
<tr>
<td>Caledale</td>
</tr>
<tr>
<td>Austinmer</td>
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<tr>
<td>Thirroul</td>
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<tr>
<td>Sandon Point</td>
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<tr>
<td>Bulli</td>
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<tr>
<td>Woonona</td>
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<tr>
<td>Bellambi</td>
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<tr>
<td>Corrimal</td>
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<tr>
<td>Towradgi</td>
</tr>
<tr>
<td>Fairy Meadow</td>
</tr>
<tr>
<td>North Wollongong</td>
</tr>
<tr>
<td>Wollongong</td>
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<tr>
<td>Port Kembla</td>
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<tr>
<td>Windang</td>
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</tbody>
</table>
THINGS TO DO

2. BIKE RIDING / CYCLING

If you prefer to travel by bike then there is an excellent cycleway network, which borders the famous Illawarra coastline. Starting at Thirroul, the cycleway winds its way through spectacular scenery. The city has over 60 kilometres of shared cycleway. Not only is cycling an excellent way of keeping fit, it’s a great way to explore the region. For cycling maps, please check: www.wollongong.nsw.gov.au/facilities/sportrec/Pages/CyclingGuide.aspx.

Please note: Wearing a helmet when riding on a bicycle is compulsory in Australia and can incur a fine if you do not have one on.

3. THE GREAT ESCARPMENT

There are many walking trails through the fantastic rainforest, which offers visitors of all ages and physical ability ready access to this outstanding natural beauty. You can also choose to abseil down cliffs, climb challenging rocky hills, and swim in clear mountain streams or bike ride through rugged lands. For information, please check: http://www.nationalparks.nsw.gov.au/visit-a-park/parks/Illawarra-Escarpment-State-Conservation-Area/Visitor-Info.

4. FESTIVALS AND CULTURAL EVENTS

Wollongong celebrates culture, music and creativity with the annual Yours & Owls festival plus the Viva La Gong festival. These festivals expressively showcase the region’s cultural and performing arts. The activities range from concerts, shows and song and dance through to street parades and food fairs. For further information, please check: http://whatsoninwollongong.com.au/.

5. ART GALLERIES

The northern suburbs are great for those interested in the visual arts. One of the best known galleries is Articles Fine Art Gallery at 111 Lawrence Hargrave Drive, Stanwell Park. Many of Australia’s finest artists and crafts people exhibit here.

Other galleries include Australian Folk Art at Bulli, Beach Art Gallery also in Bulli and the City Gallery Burelli Street, Corner of Kembla St, Wollongong. For more information about visual arts, please check: http://www.iavacontempart.org.

Approximately 180km of formal bike tracks*

TRY A NEW SPORT ADVENTURE EVERY WEEKEND!

Choose from many sporting and leisure activities available

Wollongong’s location, climate and lifestyle produce an amazing choice of recreational opportunities. Visitors can spend their leisure time surfing, parasailing, dolphin and whale watching, windsurfing, fishing, sailing or scuba diving. They can climb a mountain or gracefully hand glide to the earth below.

- The Illawarra Yacht Club, situated on Lake Illawarra, is great if you’re interested in water sports.
- For rugby there are a number of large Leagues Clubs in the area.

Please check: visitwollongong.com.au

1. TEAM AND SPECTATOR SPORT

There’s even a choice of spectator sports. There are many sport grounds throughout Wollongong, which provide great facilities for many sporting activities and spectator sports. Beaton Park Athletics Track is world-class and nearby is Beaton Park Leisure Centre, offering gymnastics and aerobic facilities, indoor squash courts and a heated swimming pool. Local rugby league, soccer, baseball, and basketball teams are all followed by fans and are all highly successful here. The Wollongong Entertainment Centre is home to the Wollongong Hawks basketball team and WIN Stadium is the home ground for the National Rugby League side, the St George Illawarra Dragons. There is also horse racing at local tracks. For more information, please check: www.eventfinda.com.au/sports/events/wollongong.

2. GOLF IN ILLAWARRA

If you are interested in golf then Illawarra has first class golf clubs, which are available in a variety of locations including Helensburgh, Russell Vale, on the beachfront at Wollongong and Primbee and in Kembla Grange and Albion Park. Most provide a clubhouse, golf courses, eating facilities and equipment hire. For further information about courses & prices, please check: www.golfguideaustralia.com/golf_courses_in_new_south_wales/illawarra.php.
GOING OUT AND FOOD TO EAT

Boasting a budding small bar scene, idyllic cafes and restaurants showcasing the finest seafood and other cuisines, Wollongong is quickly becoming known for its ability to tantalise the taste buds. Wollongong is one of Australia’s most culturally diverse cities with over 80 different cultural groups calling Wollongong home. This diversity also lends itself to the Wollongong food and night scene, spoiling visitors and locals alike for choice.

1. ENTERTAINMENT

Wollongong’s registered clubs provide a relaxing atmosphere for members and visitors to meet and enjoy a drink in comfortable surroundings. If you’ve never been to a meat raffle you’ll find that this version of the ever-popular chook raffle is run in most local clubs at least once a week. Almost every club supports smaller internal clubs catering for popular pastimes such as, darts, card games, golf, bowling and fishing. Many of our clubs are centres for entertainment offering regular shows and concerts featuring Australian and international talent, often free of charge.

2. FINE DINING AND CAFÉS

Wollongong’s cultural mix are reflected in many excellent restaurants and cafes, all offering a high standard of service and food. The choice of food includes dishes from China, France, India, Greece, Thailand, Italy, Spain, Korea, Singapore, South America, USA, Germany, Turkey and Vietnam, not to forget contemporary Australian cuisine.

A Mediterranean atmosphere is particularly evident along the harbour foreshore with its first class selection of seafood restaurants. Here fresh seafood is brought straight from the fishing trawlers to your table.

Now that’s fresh!

- The eastern influence is very evident in Keira Street. Here a range of restaurants provide a selection of exotic dishes from China, Thailand, India, Singapore and Vietnam. Also within walking distance are restaurants specialising in traditional Japanese cuisine.
- The southern end of central Wollongong, Crown Street, is a mecca for eastern food with a diverse choice of quality eating establishments also in particular Corrimal Street. In fact, Asian food is readily available in many suburbs throughout the Wollongong region.

Wollongong’s eating venues are as varied as the dishes they offer. These range from cheap takeaways to very expensive restaurants where customers are greeted by hosts in national dress and entertained with live music. You can choose to dine in a restaurant that overlooks a beach or harbour, high on the escarpment amid spectacular views of the coastline, or somewhere in between. Another option is to dine at one of the many ‘al fresco’ cafes and watch the world go by.

3. REGISTERED CLUBS

Wollongong’s registered clubs offer members and visitors quality hospitality at affordable prices. Just about every suburb along the coast and around Lake Illawarra offers the facilities of at least one club. The area has a large choice of social and sporting clubs, and come in all shapes and sizes from local bowling clubs, golf, Workers, RSL and Ex-Services clubs. We can even boast having the second oldest Leagues Club in the world.
CLIMATE

GET YOUR WARDROBE READY!

Wollongong has a mild, sunny coastal climate with winter temperatures averaging 17 degrees and a summer average of 27 degrees tempered with sea breezes. Most rainfall occurs between February and June.

<table>
<thead>
<tr>
<th>Month</th>
<th>Average daily temperature in Wollongong (in °C)</th>
<th>Average rainfall in Wollongong (in mm)</th>
<th>Seasons</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>17 °C - 35 °C</td>
<td>143mm</td>
<td>Summer</td>
</tr>
<tr>
<td>February</td>
<td>16 °C - 35 °C</td>
<td>160mm</td>
<td></td>
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<tr>
<td>March</td>
<td>13 °C - 23 °C</td>
<td>185mm</td>
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<tr>
<td>April</td>
<td>12 °C - 22 °C</td>
<td>140mm</td>
<td>Autumn</td>
</tr>
<tr>
<td>May</td>
<td>10 °C - 19 °C</td>
<td>110mm</td>
<td></td>
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<tr>
<td>June</td>
<td>8 °C - 17 °C</td>
<td>120mm</td>
<td>Winter</td>
</tr>
<tr>
<td>July</td>
<td>7 °C - 16 °C</td>
<td>50mm</td>
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<tr>
<td>August</td>
<td>8 °C - 18 °C</td>
<td>70mm</td>
<td></td>
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<tr>
<td>September</td>
<td>9 °C - 19 °C</td>
<td>60mm</td>
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<tr>
<td>October</td>
<td>12 °C - 22 °C</td>
<td>110mm</td>
<td>Spring</td>
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<tr>
<td>November</td>
<td>14 °C - 24 °C</td>
<td>115mm</td>
<td></td>
</tr>
<tr>
<td>December</td>
<td>16 °C - 26 °C</td>
<td>105mm</td>
<td>Summer</td>
</tr>
</tbody>
</table>

22 DEGREES
the average temperature in Wollongong*

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CAMPUS ADDRESSES

HIGHLANDS DISTRICT
TAFE NSW COOMA
66 Commissioner Street
PO Box 777
Cooma 2630

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Cnr Verner & View Streets
PO Box 240
Goulburn 2580

TAFE NSW MOSS VALE
Kirkham Street
PO Box 212
Moss Vale 2577

TAFE NSW QUEANBEYAN
Cnr Buttle & MacQuoid Streets
PO Box 436
Queanbeyan 2620

TAFE NSW YASS
51 Church Street
PO Box 368
Yass 2502

NORTHERN DISTRICT
TAFE NSW DAPTO
CONNECTED LEARNING CENTRE
67 Princes Highway
PO Box 183
Dapto 2530

TAFE NSW SHELLHARBOUR
11 College Avenue
Oak Flats
PO Box 78
Shellharbour City Centre
2529

TAFE NSW WOLLONGONG
Foleys Lane
North Wollongong
PO Box 1223
Wollongong 2500

TAFE NSW WOLLONGONG WEST
36 Gladstone Avenue
PO Box 1228
Wollongong 2500

TAFE NSW YALLAH
138 Marshall Mount Road
Marshall Mount
PO Box 381
Dapto 2530

SOUTH COAST DISTRICT
TAFE NSW BEGA
Barrack Street
PO Box 689
Bega 2550

TAFE NSW MORUYA
2857 Princes Highway
PO Box 88
Moruya 2537
Access Centre:
Batemans Bay

TAFE NSW NOWRA
60 Beinda Street
Bomaderry
PO Box 226
Nowra 2541

TAFE NSW ULLADULLA
156 Green Street
Ulladulla
PO Box 131
Milton 2538

DIRECTORATE
3 Rowland Avenue
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