TAFE Illawarra Complaint/Suggestion Form

1. Your details:
   Family Name ___________________________________________________
   Given Name(s) ___________________________________________________
   Address _______________________________________________________
   Phone number (home) __________ (work) __________ (mobile) __________ 
   Email _______________________________________________________

2. Are you a: (please tick)
   Student ____________________
   Parent or Caregiver (name of student) ____________________
   Future student ____________________
   Commercial student ____________________
   TAFE Illawarra Staff ____________________
   Other (please specify) ____________________

3. What TAFE Illawarra Campus are you attending?
   Campus location ________________________________________________
   Current course of enrolment ______________________________________

4. Have you discussed your matter with a TAFE Illawarra staff member?
   Yes _______________ No _______________
   If yes, when? ____________________ Who dealt with the matter? ____________________
   What was the result? ____________________

5. Please give details of the complaint/suggestion and the outcome you are seeking.
   (You may wish to attach further documentation)
   __________________________________________________________________________
   __________________________________________________________________________
   __________________________________________________________________________
   __________________________________________________________________________
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   __________________________________________________________________________

   Signature _______________________________ Date ______________

You can submit this form via email to IITComplaints@tafensw.edu.au, send it by post or hand it in to the Campus Manager at your local campus.

Privacy Notice: The information provided on this form will be used by TAFE Illawarra to follow up your complaint. The information may be provided to TAFE NSW or the Ombudsman, or to the police for law enforcement purposes. The provision of this information is voluntary. It will be stored securely. You may correct any personal information at any time by contacting the person to who you submit this form.